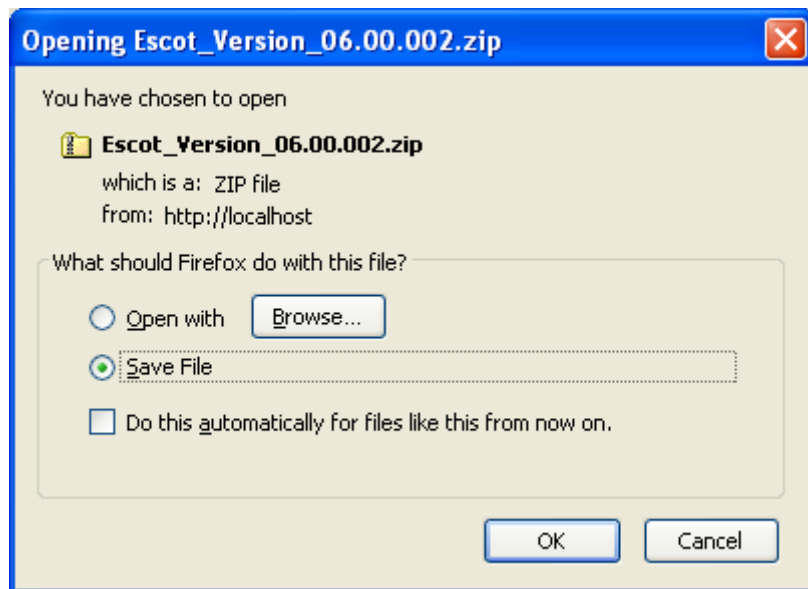
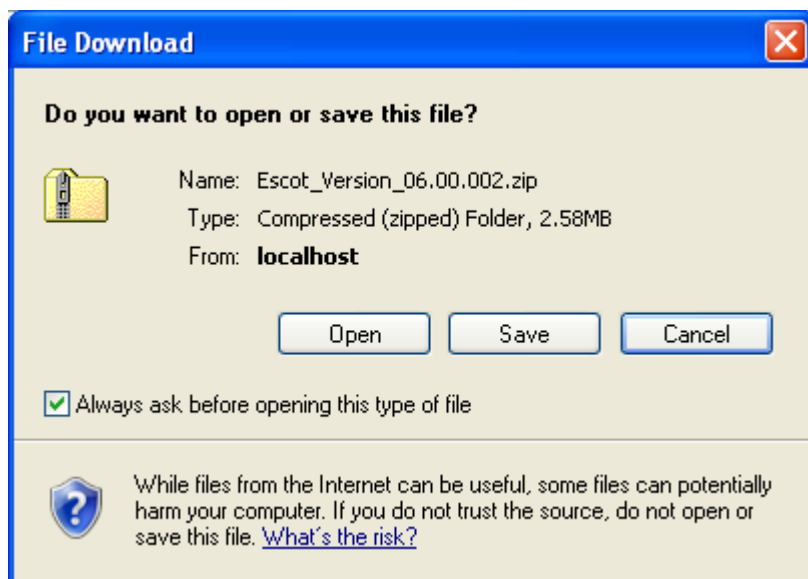


## Installation Instructions for Escot software

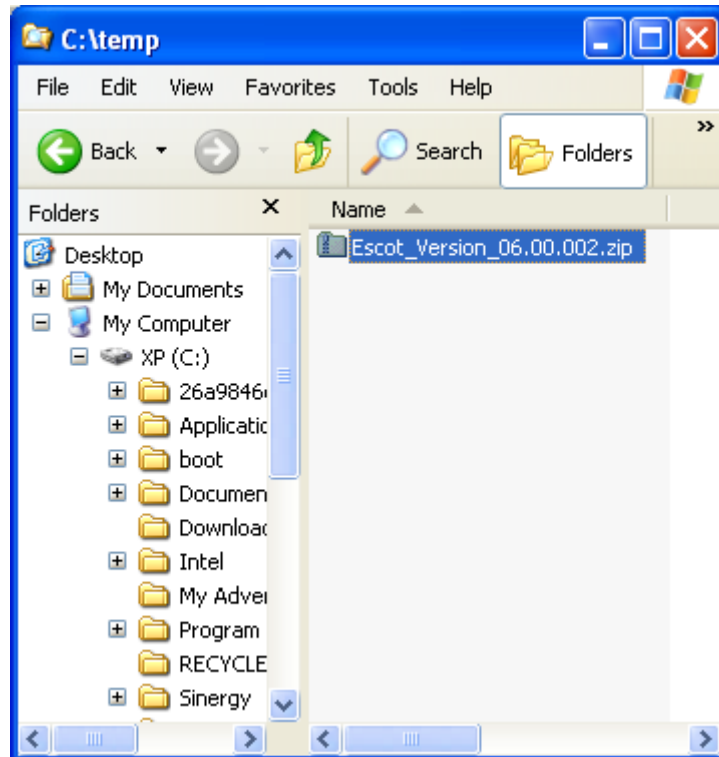
1. First, go to the Sinergy website at [www.sinergy-meters.com/software](http://www.sinergy-meters.com/software), you will see the Escot download link, click this link to download the ZIP file.
2. When you click on the download link, you will be asked if you want to save or open the ZIP file.....



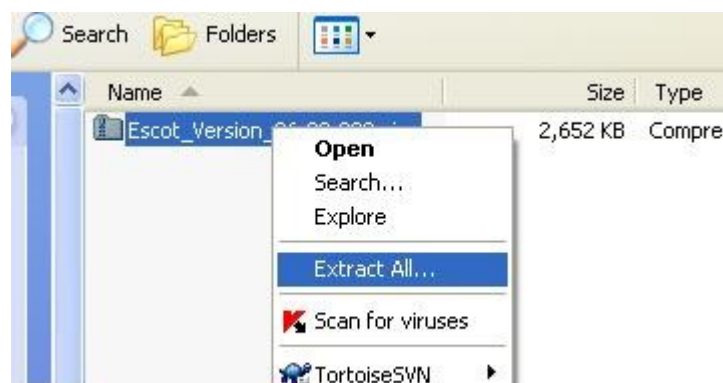
3. Ensure that the 'Save File' button is pressed. If you are using Firefox, the file will be saved to your predetermined download directory when you click OK.
4. If you are using Internet Explorer, you will see the following window, which will allow you to click 'Save' to save the file into a directory of your choice:



1. Once you have downloaded the file, open up the directory where you have saved it.
5. In the following example, the file can be found in the directory **c:\temp**

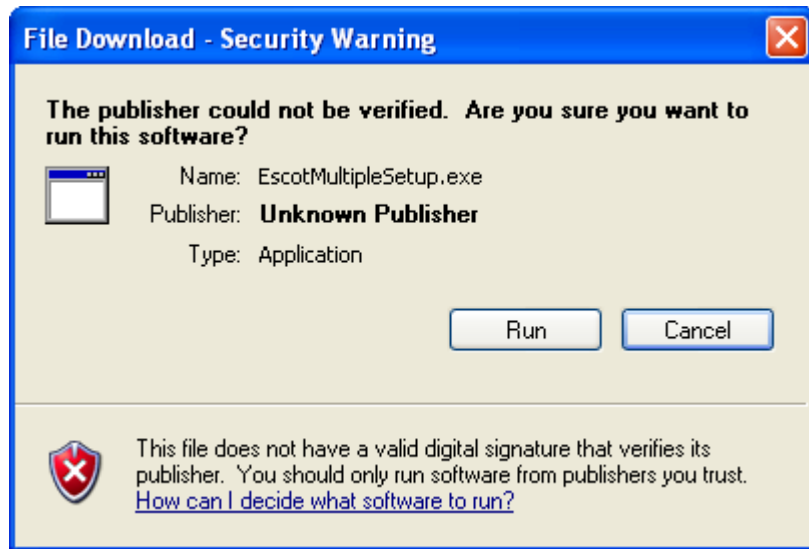


6. As you can see, this file has a **.zip** extension. All versions of Windows such as XP, Vista and Windows 7 can directly open a **.zip** file, but if you are using a different version of Windows you may need a utility such as WinZIP to open this file. WinZip can be downloaded from [www.winzip.com](http://www.winzip.com)
7. Extract the file into temporary folder, using Windows this involves right clicking on the **.zip** file and then clicking on 'Extract all' , see below:

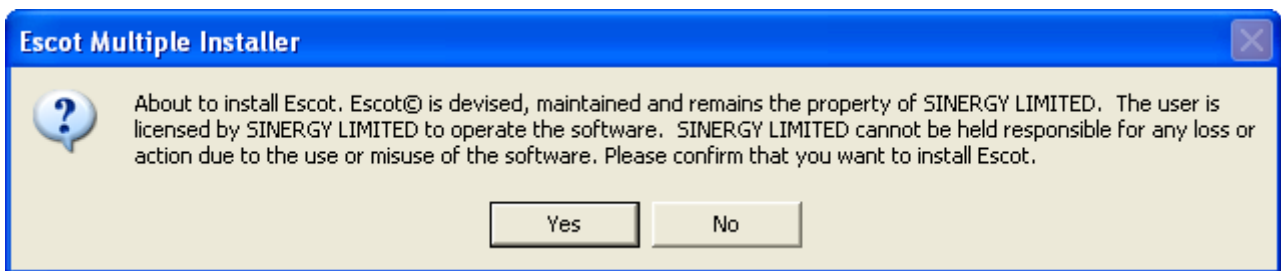


8. Follow the wizard that appear and extract the files contained in the zip file into a directory of your choice (again **C:\temp** is suitable choice here)
9. Once the files are extracted, locate the **EscotMultipleSetup.exe** file, and double click

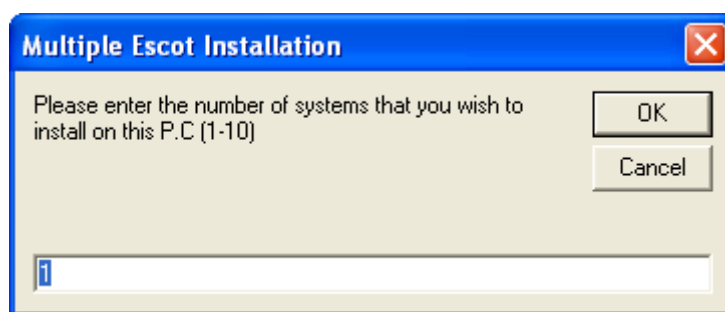
10. You may then be presented with the following message (or something similar dependent upon your operating system and virus protection software):



11. Click run at this point and you will be presented with the following message:

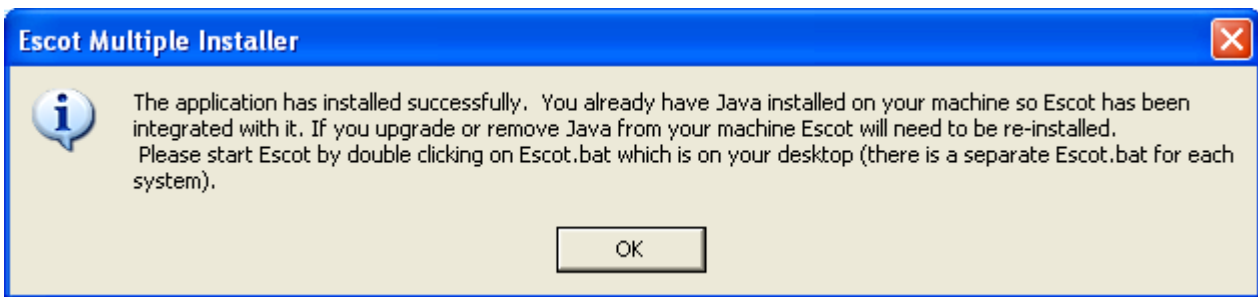


12. If you are happy with the terms and conditions, Click Yes, and following screen will appear:



13. Enter the number of Escot systems that you want on your P.C., then click OK and the software will install. This will only take a short time. If your P.C. has small amounts of RAM, you may get a warning message to inform you that Escot performance may be affected by this.

14. Finally, you should get the following message:



15. Please read this message and click OK.

16. If you check your windows desktop you should now be able to see an icon that looks like this:



17. Double click on this icon and Escot will start. Please note that if you have installed more than one system then there will be more than one .bat file, one for each of the systems installed. As Escot starts it places an icon on the 'Tray' at the bottom right of your screen. Right click on this icon to start using Escot. You will have one of these icons for each System that you have installed, hover over it with a mouse pointer and a pop up will tell you which system it is.



## TroubleShooting

1. Most problems encountered with Escot installation are due to the user not having installation rights to access certain directories. If you are having trouble with the installation, check with your system administrator that your user account has access to write to the following areas on your P.C.
  - C:\Program Files\Java
  - C:\Sinergy\
2. On most up to date P.C.'s Java will already have been installed. Escot can work with Java versions from 1.4.2 upwards. If the installation program informs you that you do not have java on your P.C, then just follow this link to download and install the latest Java version from Sun Microsystems:

<http://www.java.com/en/download/index.jsp>

3. For any other problems that occur during installation, please contact:

[info@sinergy-meters.com](mailto:info@sinergy-meters.com)